SERVICE PUBLIC OFFER AGREEMENT

The Federal Budgetary Healthcare Institution «Federal Hygienic and Epidemiological Center» of the Federal Service for Surveillance on Consumer Rights Protection and Human Wellbeing (hereinafter referred to as the "Service Provider"), publishes this agreement for the provision of services: on-site medical service for the detection of nucleic acids of acute respiratory viral infection (ARVI) pathogens in biological specimen using the PCR method for participants of the International week "Peoples of Russia", held from November 2 to 8, 2026 in Moscow (hereinafter referred to as the Event), under the terms of this Agreement (public offer) on a paid basis

1. DEFINITIONS

1.1. Service Public Offer Agreement - a public offer by the Service Provider, addressed to an unlimited range of persons, to provide on-site medical services for the detection of nucleic acids of acute respiratory viral infection (ARVI) pathogens in biological specimen using the PCR method (hereinafter referred to as the «Service») on the terms of this Agreement on a paid basis.

2. GENERAL PROVISIONS

2.1. The Customer shall independently review the text of this Agreement and the cost of services (clause 3.2.).

2.2. By agreeing to the terms of this offer and the Rules for the Provision of Services (Appendix No. 1), the Customer confirms that he/she has read, agrees with, and undertakes to observe fully and unconditionally accept all the conditions of the Rules for the Provision of the Services as set out in the Rules for the Provision of the Services;

- agrees to the processing of his/her personal data by the Service Provider;
- guarantees that the information provided herein about himself/herself is full and true.

2.3. The Service Provider shall provide the Customer with complete and accurate information about the Service, including the payment procedure, in this Agreement.

2.4. By accepting the terms and conditions of this Agreement, the Customer guarantees that it has reviewed, agrees to, and fully and unconditionally accepts all the terms and conditions as set forth herein.

3. COST OF THE SERVICE

3.1. The cost of the Service shall be set in roubles of the Russian Federation.

3.2. The cost of the Service rendered by the Service Provider shall be set at **RUB 13,000 (thirteen thousand) rubles and 00 kopecks per test, VAT exempt.**

3.3. The Customer shall pay for the Service when the Agreement (acceptance) is concluded by remitting 100% prepayment to the Service Provider's bank account (payment online or through a cash register).

3.4. The Service Provider may not change the cost of the Service once it has been paid for.

3.5. The Customer's obligations to pay for the Service shall be deemed fulfilled once the funds have been credited to the Service Provider's bank account.

3.6. The Services shall be deemed to have been duly rendered by the Service Provider and accepted by the Customer in full if the Customer does not submit substantiated objections in writing within 3 (three) calendar days of receiving the result of the Services. Once this deadline expires, no claims shall be accepted regarding shortcomings in the Services.

4. DURATION OF THE AGREEMENT AND CONDITIONS FOR EARLY TERMINATION

4.1. The Agreement shall take effect from the time of the acceptance and remain force until the Parties have fulfilled their obligations.

4.2. This Agreement may be terminated early:

4.2.1. By mutual agreement as per effective legislation.

4.2.2. At the Customer's request, provided that the Service Provider is reimbursed for all the costs it actually incurred when executing this Agreement.

4.3. The money shall be refunded within 30 (thirty) banking days of receipt of the request minus the costs actually incurred by the Service Provider.

4.4. Money shall not be refunded to a third party at the Customer's request.

5. OBLIGATIONS OF THE PARTIES

The Service Provider shall:

5.1.1. Render the Services as per the requirements on the diagnosis and preventive methods permitted within the Russian Federation, including as per the Temporary Methodological Recommendations «Prevention, Diagnosis, and Treatment of COVID-19» approved by the Russian Ministry of Health (as amended at the time the Services are rendered).

5.1.2. Provide the test results (render the Service) within 24 (twenty-four) hours from the time of biological specimen collection from the Customer.

5.1.3. Deem the information received from the Customer as confidential and not transfer this or other personal data without the Customer's consent.

5.2. The Customer shall make payment for the Service in the manner and by the deadlines set herein.

5.3. Other obligations of the Parties are described in Appendix No. 1.

6. LIABILITY OF THE PARTIES

6.1. The Parties shall bear liability under the legislation of the Russian Federation for the failure to perform or the improper performance of the obligations envisaged herein.

7. APPENDIX No. 1

7.1 Rules for the Provision of Services

1. When executing and interpreting these Rules, the following terminology is used:

- CUSTOMER: the individual or legal entity that is ordering or purchasing or intends to order or purchase paid medical services in accordance with an agreement in favour of the consumer.
- PATIENT: an individual participating in the event who is receiving or intends to receive paid medical services personally in accordance with the agreement.
- SERVICE PROVIDER: the medical institution that provides paid medical services in accordance with the agreement based on the Customer's application, which constitutes an integral part of the agreement from the time it is completed. The Service Provider is the Federal Budgetary Healthcare Institution «Federal Hygienic and Epidemiological Center» of the Federal Service for Surveillance on Consumer Rights Protection and Human Wellbeing (License for Medical Activities Registration No. L041-00110-77/00569912, license issue date 27 June 2014, issued by the Russian Federal Service for Surveillance in Healthcare, OGRN 1037700255999, Certificate of Entry in the Unified State Register of Legal Entities about a Legal Entity registered before 1 July 2002, series

77 No. 006913986, issued by the Interdistrict Inspectorate of the Ministry of Taxation No. 39 for Moscow, actual address: 19A, Varshavskoye Shosse, Moscow, 117105). The list of works (services) constituting the medical institution's medical activities is determined in accordance with the license. The Service Provider's telephone number is +7 (495) 954 4536 and operating hours are 09:00 to 17:30, with days off on Saturday and Sunday.

- AUTHORIZED PERSON: information about the persons selected by the Customer to whom information about the Patient's state of health and testing results may be transmitted in accordance with clause 5, Part 5, Article 19 of Federal Law No. 323-FZ dated 21 November 2011 «On the Fundamentals of Public Healthcare in the Russian Federation».
- ACCEPTANCE: The agreement with the consumer and/or customer shall be considered concluded from the day the consumer and/or customer formalizes the corresponding consent (acceptance) by taking actions to fulfil the terms of the agreement, including making partial or full payment under the agreement, taking into account the provisions of Articles 16.1 and 37 of the Law of the Russian Federation «On the Protection of Consumer Rights».

When concluding the agreement, the Service Provider shall provide the consumer and/or customer with confirmation about the conclusion of said agreement.

2. The Service Provider agrees to provide, and the Customer agrees to accept and pay for, the Services in accordance with these Rules. The Services shall be rendered by the Service Provider as per Law of the Russian Federation No. 2300-1 dated 7 February 1992 «On the Protection of Consumer Rights», Resolution No. 736 of the Government of the Russian Federation dated 11 May 2023 «On the Approval of the Rules for the Provision of Paid Medical Services by Medical Institutions, Amendments to Certain Acts of the Government of the Russian Federation, and the invalidation of Resolution No. 1006 of the Government of the Russian Federation dated 4 October 2012», Federal Law No. 323-FZ dated 21 November 2011 «On the Fundamentals of Public Healthcare in the Russian Federation», and other applicable regulations and legal acts, including the Temporary Methodological Recommendations «Prevention, Diagnosis, and Treatment of COVID-19», which was approved by the Russian Ministry of Health (as amended at the time the Services are rendered).

3. The Parties to the Agreement shall observe the requirements of the effective legislation of the Russian Federation relating to public healthcare and the protection and storage of personal data.

4. The Service Provider shall:

- render the services according to the applicable procedures and standards;
- provide the ability to pay for the services via a payment system (for individuals);
- maintain the confidentiality of information about the Patient's health and the fact that the Patient requested the service, other than in cases stipulated by the legislation of the Russian Federation;
- provide information about circumstances that create difficulties in fulfilling the services within the scope of this offer for objective reasons and about the potential date on which the provision of services will be resumed;
- inform the Patient about the possibility of any side effects from the provision of the services;
- protect information constituting medical secrets;
- observe legislation on personal data and the procedure used to process it, including maintaining the confidentiality of personal data in medical information systems;
- ensure that only medicines and medical devices permitted in the Russian Federation are used when providing the services.

5. The Customer shall:

- pay for the services in full;
- fulfil and ensure fulfilment by the Patient of the Service Provider's requirements (including for collecting biological material) in a manner that ensures the proper rendering of the services,

including the provision of reliable information required for this purpose (about any pre-existing diseases, counterindications, state of health, or other information that might affect the quality of the services provided), and observe the Service Provider's work regime;
- reimburse the Service Provider for any losses caused in the event the actions of the Patient or a violation by the Patient of the Service Provider's internal procedures cause damages to any of the Service Provider's property;
- perform actions that aim to achieve a due standard of healthcare or the Patient's health and not perform actions detrimental to the health of the Patient or other persons;
- behave respectfully toward other patients and medical and service personnel and observe the generally accepted rules of ethics and conduct (do not touch personnel, do not damage the Service Provider's property, do not raise their voice, do not swear, and do not come in for testing under the influence of alcohol or drugs);
- review and strictly observe these Rules.
6. The Service Provider may:
- obtain any information from the Customer and the Patient needed to fulfil its obligations to render the Services. If the Customer (Patient) fails to provide full or true information, the Service Provider may suspend the performance of its obligations until the required information is provided;
- engage third parties to fulfil its obligations, if necessary, without the additional consent of the Customer or Patient;
- refuse to render the services to the Patient should it prove impossible, including if the Patient fails to fulfil the demands of medical personnel, if the Patient is discovered to have counterindications to treatment and diagnosis, if the Patient has specific physical conditions that make intervention dangerous or ineffective, or if the Patient is under the influence of alcohol or drugs, with mandatory documentation on the refusal to provide treatment and the relevant reasons;
- maintain an archive of reports for a period determined at its own discretion;
- independently determine the duration of the period during which samples of biological material are retained;
- The Contractor has the right to make changes to this Offer before it is accepted. The changes do not apply to contracts concluded before the relevant changes come into force, unless otherwise agreed with the Consumer and (or) the Customer.
7. The Customer (Patient) may:
- review the following information and documents on the Internet: the Service Provider's certificate of state registration and work regime, and other documents as per the requirements of Law of the Russian Federation No. 2300-1 dated 7 February 1992 «On the Protection of Consumer Rights" (as applicable to individuals) and Federal Law No. 323-FZ dated 21 November 2011 «On the Fundamentals of Public Healthcare in the Russian Federation»;
- To contact the Contractor with written proposals, complaints, including in the event of claims regarding the scope and quality of the services provided. The Contractor is obliged to accept proposals, appeals, complaints, and claims, including remotely. The Consumer and (or) the Customer has the right to send appeals, complaints, and demands to the Contractor related to the provision of paid medical services, including demands related to shortcomings in the provided service, both in writing and remotely via the email address: gsen@fcgie.ru. The Contractor is obliged to accept and consider the specified requirements in accordance with the procedure and within the timeframes established by the legislation of the Russian Federation.
8. The Customer shall make full advance payment for the services in the amount specified in the offer for each Patient. As per sub-clause 2 of clause 2 of Article 149 of the Russian Tax Code, the services rendered by the Service Provider shall not be subject to VAT.

9. The Customer shall pay for the services by bank transfer. Payment for the services by the Customer shall constitute definitive confirmation of the Customer's will to accept the terms of the Rules for Provision of the Services. After payment has been made for the services, a Customer who is an individual shall be sent a receipt confirming payment for the services as per the requirements of Federal Law No. 54-FZ dated 22 May 2003 «On the Use of Cash Registers for Settlements in the Russian Federation» to the email address specified by the Customer.
10. The Customer's obligations to pay for the services shall be deemed fulfilled when the funds are credited to the Service Provider's bank account.
11. At the request of the consumer and/or Customer, the Service Provider shall send the consumer and/or Customer a copy of the signed agreement (extract thereof), signed with an enhanced qualified electronic signature of the Service Provider's authorized person.
12. The Service Provider shall render the service at the times and on the days set by the Service Provider during the Event.
13. The Customer shall give its consent and confirm that it has the Patient's consent to the processing of the Patient's personal data by the Service Provider and third parties engaged thereby, and in cases stipulated by the effective legislation of the Russian Federation, in accordance with the requirements of Federal Law No. 152-FZ dated 27 July 2006 «On Personal Data».
14. Personal data shall be processed to render the services that fall within the purview of the Service Provider on the basis of this offer. The transfer of personal data is exclusively limited for the purposes of rendering the services. The Customer may revoke its consent to the processing of personal data by sending a relevant notice to the Service Provider in the manner prescribed by law.
15. The Customer (Patient) shall confirm his/her consent to the transfer of information about the test result in electronic format via open Internet channels and assume all the risks of unsanctioned access by third parties to the electronic device and apps used by them, and to mobile communications operators' transmission channels. The Customer (Patient) agrees to receive the test results at the email address specified when registering for the Event. The Customer shall bear all the risks and consequences related to the failure to receive, the late receipt, or possible unsanctioned access by third parties to the confidential information associated with such means of transmission.
16. When the Customer is not the Patient, the former shall confirm that it is acting in good faith and based on the instructions and with the consent of the Patient to receive the services as per the terms of the Rules and for the Customer to receive the Patient's test results. The Customer shall be liable to the Patient if it breaches the conditions and the abovementioned authorizations provided on behalf of the Patient.
17. The results of the laboratory tests (analyses) and other tests shall be regarded as confidential information constituting medical secrets. For the purposes of issuing medical documents after the agreement has been executed, the Parties shall be guided by Order No. 789n of the Russian Ministry of Health dated 31 July 2020.
18. The sending of the Patient's test results to the Customer shall constitute confirmation that the Service Provider has rendered the services and is equivalent to the Parties signing a statement of services rendered.
19. The Parties shall permit the use of digital signatures during the execution of the offer and other legally significant actions relating to the offer, and recognize electronic documents established by this offer bearing a digital signature as equivalent to hard copy documents signed by hand.
20. The Parties shall bear liability to the extent and in the manner prescribed by the effective legislation of the Russian Federation. All claims by the Customer, the Patient, or a legal

representative of the Patient concerning the services shall be resolved as per the effective legislation of the Russian Federation.

21. Any issues that are not regulated by this Offer or the Rules, or have not been fully resolved, shall be regulated in accordance with the legislation of the Russian Federation.

22. The Consumer and/or the Customer have the right to refuse to receive paid medical services after the conclusion of the Contract. In this case, the Contract is terminated, and the Consumer and/or the Customer pays the Contractor the actual costs incurred in fulfilling the obligations under the Contract.

23. The Consumer and (or) the Customer are notified that non-compliance with the prescriptions (recommendations) of the Contractor (medical worker), including the prescribed regime, may reduce the quality of the paid medical service provided, lead to the impossibility of its completion within the prescribed period, or adversely affect the Consumer's health.

8. DETAILS OF THE SERVICE PROVIDER

Federal Budgetary Healthcare Institution «Federal Hygienic and Epidemiological Center» of the Federal Service for Surveillance on Consumer Rights Protection and Human Wellbeing.
Legal address: 19A, Varshavskoye Shosse, Moscow, 117105
Postal address: 19A, Varshavskoye Shosse, Moscow, 117105
TIN/KPP: 7726008570 / 772601001
Payment account: 03214643000000017300
Single treasury account: 40102810545370000003
Opened at the Main Directorate of the Bank of Russia for the Central Federal District / Federal Treasury Department for Moscow, Moscow
Account: 20736U43640
BIC 004525988
Address for enquiries (complaints) and demands from consumers and/or customers:
19A, Varshavskoye Shosse, Moscow, 117105, email: gsen@fcgie.ru

ФЕДЕРАЛЬНОЕ БЮДЖЕТНОЕ УЧРЕЖДЕНИЕ ЗДРАВООХРАНЕНИЯ "ФЕДЕРАЛЬНЫЙ ЦЕНТР ГИГИЕНЫ И ЭПИДЕМИОЛОГИИ" ФЕДЕРАЛЬНОЙ СЛУЖБЫ ПО НАДЗОРУ В СФЕРЕ ЗАЩИТЫ ПРАВ ПОТРЕБИТЕЛЕЙ И

Подписано электронной подписью: ФЕДЕРАЛЬНОЕ БЮДЖЕТНОЕ УЧРЕЖДЕНИЕ ЗДРАВООХРАНЕНИЯ "ФЕДЕРАЛЬНЫЙ ЦЕНТР ГИГИЕНЫ И ЭПИДЕМИОЛОГИИ" ФЕДЕРАЛЬНОЙ СЛУЖБЫ ПО НАДЗОРУ В СФЕРЕ ЗАЩИТЫ ПРАВ ПОТРЕБИТЕЛЕЙ И БЛАГОПОЛУЧИЯ ЧЕЛОВЕКА
Дата: 28.10.2026 14:26:29